

4 April 2023



ServiceStream

Attn: Michael Kilgariff
Roads Australia
Level 6, 437 St Kilda Road
Melbourne VIC 3004

Dear Mr Kilgariff,

RE: Support for the Roads Australia Road Worker Safety Industry Guideline

Service Stream is delighted to support this key deliverable for industry, the Road Worker Safety Industry Guideline published by the Road Worker Safety Working Group (RWSWG) as a driver to improve safety outcomes for all road workers who face critical risk constantly in the work they do. The companies involved in the RWSWG are committed to reshaping industry standards and practices to raise the bar and protect road workers and people travelling through work zones.

At Service Stream we provide end-to-end solutions in asset creation, maintenance, management and delivery for transport services across Australia. Road workers performing all types of work activity in, around and close to live traffic risk their lives every day to build, operate and maintain the roads everyone travels on. It is widely accepted losing lives on our roads is unacceptable. Road workers need to be protected and the SAFER WORKZONE commitment will challenge the current standard practices and support and prioritise a vision zero future for the road worker industry.

We are all partners on the journey toward a safer road network. This initiative is an ambitious commitment, and we are seeking industry support for widespread adoption to raise the bar to a higher level of safety. This initiative is intended to empower and enable the industry to use methods and technology that further mitigate the risks that roadworkers and those travelling through work zones face daily.

This dynamic Safer WorkZone Commitment presents innovative methods, equipment, and measures, through the focused adoption of the established Safe System approach and a hierarchy of controls principle. The identified methods will evolve, continually be developed and be easily accessible to industry to adopt over time.

As innovation excellence is a key driver at Service Stream there is strategic vision to continually identify and develop higher order controls to protect all our workers in the supply chain. As a Working Group partner Service Stream will commit to actively contribute to the Safer WorkZone guide for industry as a whole. We commit to sharing new methods/ controls, trialling new initiatives and lead by example by proactively adopting the Safe System framework to drive higher order controls.

We applaud the work to date led by Roads Australia in collaboration with industry bodies and we look forward to continuing the journey to raise the bar.

Yours sincerely,

Johan van Dyk

Executive General Manager - Transport

ServiceStream Limited

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